

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 Assisi House (TH)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 19	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	10	1	1	2		2	2

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 ESG Ontario Access Center (St. O)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 566	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	1	0.18%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	1	0.25%
Prior Residence	1	0.25%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	1	0.28%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	1	0.25%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	1	0.25%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	11	5				4	1

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 ESG SB Access Center (HP)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 17	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
		3	7		3		2

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 ESG SB Access Center (RR-H)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 43	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	2	11.11%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	2	2	6	1	4	4	15

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 ESG SB Access Center (St. O)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 741	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	4	0.54%
Ethnicity	3	0.40%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	1	0.20%
Prior Residence	1	0.20%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	1	0.20%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

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**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	199	8		4	14	13	2

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 ESG SB Emergency Shelter (ES)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 274	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	3	1.09%
Ethnicity	3	1.09%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	19	12.67%
Prior Residence	19	12.67%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	17	14.66%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	18	12.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	19	12.67%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

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**HUD Policy:** A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	61	5	5	9	12	42	66

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

# HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 04/30/2016

## PROGRAM INFORMATION

Agency Name: **Mercy House**

Program: **MH1 Ont. Motel Vouchers (ES)**



## Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 212	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

Fields with values over 5% errors.  
 Fields with values 5% or less.  
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

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## Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	31		30	5	30	5	13

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

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## HMIS Users

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Mercy House	Allison Davenport	allisond@mercyhouse.net
Mercy House	Andrea Buttner	andreab@mercyhouse.net
Mercy House	Cassie Wood	cassiew@mercyhouse.net
Mercy House	Chanel Boal	chanelb@mercyhouse.net
Mercy House	Cynthia Gomez	cynthiag@mercyhouse.net
Mercy House	David Kotce	davidk@mercyhouse.net
Mercy House	Gale Manor	galem@mercyhouse.net
Mercy House	Jessica Daniel	jessicad@mercyhouse.net
Mercy House	Katryna Gonzalez	kgonzalez@ci.ontario.ca.us
Mercy House	Paula Juarez	paulaj@mercyhouse.net
Mercy House	Raquel Agudo	raquela@mercyhouse.net
Mercy House	Raylene Castro	raylenec@mercyhouse.net